

# Refund and cancellation policy

Seller: Antonio Filippini, trading as AI Unchained

Policy date: 2026-10-12

## Seven-day initial-payment refund

We will provide a full refund of your initial membership charge if you request it within 7 calendar days of purchase. There is no condition based on how much course content you used or whether you completed the course.

Renewal charges are outside this voluntary initial-payment offer. This does not limit mandatory rights or remedies available under applicable law, Whop policies or your payment provider.

## What happens to your membership

When a refund is approved, we will issue the full initial-charge refund and separately cancel future billing and end paid membership access. Hosted lessons, updates and community access end when the access change is applied. We will confirm the resulting refund and membership status. Processing a refund alone does not automatically perform these subscription actions.

## How to request your refund

1. Sign in to the Whop account used for your AI Unchained purchase.
2. Open your profile, choose Orders and find the relevant charge under Billing history.
3. Open the transaction's three-dot menu and choose Request Refund.
4. State that you are requesting the initial-payment refund and include the order/payment reference and purchase date. No course-usage or completion evidence is required.

You may also request the refund using the merchant-message link in your Whop membership or purchase details. Keep a record of when you submitted the request. Do not send card details, passwords or sign-in codes in a message.

If you cannot find your purchase or use the request controls, use Whop's support feature or contact support@whop.com for platform assistance. This is Whop's support address. Follow the refund/case status in Whop; payment-provider processing times vary.

## Canceling future renewals without a refund

On the Whop website, open your profile > Orders > AI Unchained subscription > Cancel membership and complete the confirmation. Cancel before the renewal date shown in Whop to avoid the next period's charge. Ordinary cancellation keeps access through the current paid period and does not automatically refund a past payment. Check the cancellation confirmation and access end date.

## Official Whop instructions

Request a refund:

<https://docs.whop.com/memberships-and-access/cancellations-and-refunds/request-a-refund>

Cancel a subscription:

<https://docs.whop.com/memberships-and-access/cancellations-and-refunds/cancel-a-subscription>

Contact the seller through Whop:

<https://docs.whop.com/memberships-and-access/cancellations-and-refunds/contact-a-merchant>